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NAVAL SUPPLY SYSTEMS COMMAND

FLEET & INDUSTRIAL SUPPLY CENTER SAN DIEGO

the Network

Vol. 20, No. 7

June 2002

Over 2000 people attend the Supply and Food Expo

By Susan Civitillo
FISC SD Public Affairs

The annual FISC San Diego Supply and Food Expo held May 16 was bigger and better than ever! Over 2000 people attended the event, doubling the attendance from last year.

Attendance wasn't the only thing greater than before at this year's Expo as the list of participating vendors also grew to a total of 79. Despite the fact that 180 feet of space was set aside in the parking lot next to building 116, a third more than last year, a number of vendors had to be turned down due to space limitations.

The Expo's increase in popularity among Navy customers and vendors is something its organizers take pride in.

"It's a great opportunity for government vendors to get together with the Navy to show things that are available," explained SKC Phillip Swartzlander, leading chief petty officer in the Fleet Liaison Office. "It's a chance for both sides to come together face to face."

Cyrus Causey, a representative from Kellogg Company, explained that their goal for attending the Expo is to get to deal with their customer, the Sailor on the ship, directly. Kellogg was marketing their new "adult" serving-size packaged cereals and had many free samples to give away.

Of course, one of the biggest draws to the event is the number of free samples vendors give away, in particular, food samples.... and lots of them! As you approach the tents, the



FISC commanding officer, Capt. Ray Berube and command master chief SKCM (SW/AW) Ben Hebron take the opportunity to sample some of the food offered during the Supply and Food Expo.

tables full of cookies, pastries, muffins, salads, meats and produce cannot help but grab your attention. Similar to a full-course buffet, but with some free office supplies mixed in!

Setting up for the event was an impressive undertaking that involved the help of over 20 people from SIMA and the LSC. Volunteers had to make sure 108 tables, 243 chairs, 6 canopies, and 2 electrical generators were in place and ready to go by the time vendors started to arrive.

SK2 Ramiro Vazquez, who was responsible for the layout and design of the Expo, reported that he heard very positive comments from the majority of people who attended the Expo and that all of the vendors who participated were really satisfied and hope to return next year.



SK1(SW) Rollin Peoples and SK1(SW) Rex Soria listen to one of the vendors discuss her company's products at the Expo.

Captain's Call

During the first week of June, I attended the Commander, U.S. Pacific Fleet Supply Officer's Conference. Rear Adm. Dan Stone is the director of Logistics at PACFLT. One of his primary messages was that our nation is at war and we must continue to provide logistics support to our deployed units.

I briefed our Logistics Support Center operation and force protection issues. Our pitch was very well received; however, there are many other topics I could have briefed to highlight our efforts to provide combat capability through logistics.

I continue to be very pleased and impressed with the performance and contributions you are providing on a daily basis. As we near the start of the last quarter of the fiscal year, we will become increasingly busy. As always, I ask you to continue to prioritize and work on the most critical items.



I wish you and your families a very happy Fourth of July! Stay safe and keep charging.

R. E. Berube

The Network

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Visit our web site at www.sd.fisc.navy.mil.

Ice cream sundaes for everyone!

Sailors from FISC San Diego's SIMA site participated in the Roosevelt Middle School Multicultural Festival and 80th Anniversary on May 31.

Chiefs and petty officers, representing the diversity of the U.S. Navy, served ice cream sundaes and assisted school security by providing roving security patrols for the event. The ice cream and fixings were donated by the 2nd Class Petty Officers' Association and the FISC San Diego Wardroom.



Photo by Paul Stuhler

FY03 Advanced Management Program Dates

As the Navy's business leader, the Naval Supply Systems Command must constantly update the education and skill sets we provide our managers throughout their career. We have made great strides through attendance to postgraduate school programs for our Lieutenants and Lieutenant Commanders, civilian career development, and executive training programs for our recently selected Captains. However, more can be done for the professional development of our Commanders and GS-13/14s.

The Tench Francis School of Business, Advanced Management Program (AMP) is a 3-week course equivalent to civilian executive education programs. Located at the Navy Supply Corps School (NSCS) in Athens, Ga., the AMP is designed for officers and civilians with significant responsibility and outstanding records of achievement.

AMP is a forward-looking program that prepares experienced middle and upper middle-level managers for the leadership challenges of the 21st century. It incorporates workshops and traditional learning to develop key competencies needed for higher levels of strategic leadership. Advanced management development is a process which begins with the identification of

competency gaps, proceeds through self-paced and group learning, and culminates in practice and application.

Leaders in the 21st century will face challenges due to rapid change and instantaneous information exchange. AMP provides the tools necessary to formulate and implement strategy, develop and manage networks of people, and incorporate experiences into a broadened policy-level perspective. Through topics such as activity-based costing/management, benchmarking, metrics management, managing organizational change, competitive strategy and execution, eBusiness, ERP and information systems solutions, AMP hones managerial and leadership skills.

After completing AMP, graduates will be able to coordinate functional areas to support overall strategy implementation, formulate customer driven strategies for leadership in quality, cost avoidance and service, and improve the organization's mission support capability.

More information can be found at www.amp.nscs.com.

FY 03 Class dates:

Nov. 4-22, 2002

Feb. 23 – March 14, 2003

June 1-20, 2003

August 3-22, 2003



Rear Adm. J.D. McCarthy

Prerequisites: Must be an O-5, O-5 select or civilian GS – 13/14

Selection: Officers/civilians desiring to attend should complete the application found on the AMP Web site or fax it to the number listed below. Selection will be based on performance, current and future assignment, and availability.

Tench Francis School of Business
1425 Prince Avenue
Athens, GA 30606
Fax: 706-354-7262

Questions should be directed to LCDR Jeff Rathbun at (706) 354-7233, DSN 588-7233 or rathbun@nscs.com.

DAPS closes Broadway office

On June 21, the Document Automation and Production Service closed its printing office formerly located on the 6th floor of building 1 (Broadway Complex).

DAPS will continue to provide printing service, however the procedures will change. The following procedures pertain only to FISC San Diego.

Effective June 24, any department with a printing requirement will prepare their DD282 through OTF.

(Departments do not have to file DAPS Form 5604.)

Bring the prepared DD282 to Admin Services (Code 074) located on the 3rd floor, building 1 for processing. Glenn Davis at (619) 532-3259 will be the Code 074 point of contact, with Mary Ellen Tejada at (619) 532-4703 as backup.

DAPS will pick-up and deliver all printing requirements daily at 10:30 a.m.

Departments must pick up and sign for all completed DAPS orders.

Can you guess who this FISC SD employee is?



Turn to page 15 to find out!

FISC, Roosevelt Middle School receive partnership award



By Susan Civitillo, Public Affairs and M.E. "Gene" Hepler, Business Office

FISC San Diego and Roosevelt Middle School are proud recipients of the San Diego Unified School District Exemplary Partnership Award presented at the SDUSD annual Community Recognition Event held at Sea World on May 9.

FISC and RMS received the award in recognition of their partnership in education activities held throughout the year which focus on teaching students about the military and civil service way of life to help them develop values, set realistic goals and make informed career decisions. According to Martin E. "Gene" Hepler, FISC Partnership in Education program coordinator, employees throughout the Command contribute countless personal hours in support of the program and have been instrumental to its success.

"RMS students are given the opportunity to participate in many classes and events throughout the year," said Hepler. "Classes include 'Careers in Government,' 'Follow Your Dreams' and 'Using the Internet.' And a Ground Hog Job Shadowing Day is held annually during which students get

hands-on experience in military and government careers.

The annual 'Book and Magazine Drive,' 'Sports Challenge Day' and 'Cultural Food Fair' bring students and FISC employees together to share in fun and educational activities that promote teamwork and appreciation for cultural diversity."

At the end of this school year, FISC presents 6 students with a \$100 U.S. savings bond for their high scholastic achievements. The savings bonds were awarded at the graduation ceremony held at the Wedgeworth Bowl at the San Diego Zoo.

Proceeds from monthly food sales by the FISC Wardroom subsidize the cost of the savings bonds.

The SDUSD Community Recognition Event just celebrated its 20th year in honoring and recognizing corporate and government partnerships with schools in San Diego County.

FISCs involvement in the Partnership in Education program began in 1984 and continues to play an important role in helping the program abide by its mission statement, which reads: 'To choose a role in the education of a child is the highest form of human endeavor...the child who succeeds, in part by your effort, will grow as a testament to the people who cared.'

FISC San Diego and Roosevelt Middle School received an Exemplary Partnership Award from the San Diego Unified School District. Representing the command and school at the SDUSD Community Recognition event were SKC Melinda Garcia; FISC commanding officer, Capt. Ray Berube; RMS principal, Dr. Julie Martel; FISC partnership coordinator, Gene Hepler; SK2 Vonetta Beale; SK2 Maria Delgado; and RMS community volunteers coordinator, Maria Kelly.

Photo by Susan Civitillo

CNO emphasizes importance of message alignment

By Chief Journalist Walter T. Ham IV, Chief of Naval Operations Public Affairs

Telling the story straight is key to overcoming message mismatch, Chief of Naval Operations Adm. Vern Clark said during the recent 2002 Worldwide Navy Public Affairs Symposium.

"There isn't any organization in the world with over 20 people that work there that doesn't have a message mismatch problem," the CNO said. "If you want to be an effective corporate structure that is going to be able to accomplish the mission and get the job done, you have to have to have people working this issue."

Clark also stressed the importance of organizational self-talk at every level of the chain of command, from the Pentagon to the deckplates.

"We become what we say about ourselves," Clark said, adding that even more than the Navy's record-breaking retention, what he likes best about his first 22 months in office is the renewed focus on service.

continued on page 7...

Navy Marine Corps Intranet set to move forward

By Eric T. Mazzacone, Program Executive Office for Information Technology Public Affairs

Secretary John P. Stenbit, assistant secretary of defense for command, control and communications, and Department of Defense chief information officer, recently came to a decision authorizing the Navy to move forward and order another 100,000 seats from the Navy Marine Corps Intranet (NMCI) contract. Stenbit said this is a crucial part of the DoD transformation effort and that it will move naval services toward network centric processes and capabilities.

Following a review of the progress of NMCI in April 2002, Stenbit was generally encouraged with the progress the Navy is making and commended the Navy for selecting Rear Adm. Charles Munns to head this important effort. This decision was made based on that review of the three phases of contractor testing, overseen by the Department of the Navy, as well as an independent analysis by the Institute for Defense Analysis.

According to Munns, NMCI director, "Both DoN and the EDS-led Information Strike Force personnel could not have reached this milestone had it not been for the countless hours of dedicated service by many people out in the field as well as here at headquarters."

"As a result of the lessons we have learned during the initial testing period of NMCI, we are now ready to proceed with NMCI rollout," stated Munns. "We have set a rigorous schedule to follow but we are confident that we will meet the challenges head on, as they arise. This transformation from many disparate networks to a single enterprise intranet will not only ensure that our information technology (IT) capability is brought into the 21st century, but

will also provide us the necessary path to the future of enterprise-wide business efficiency and warfighting effectiveness."

The future of NMCI does not just hold technological challenges. According to Munns, "...it is the cultural changes that will require all DoN personnel to be both flexible and adaptable. Thousands of books have been written on the subject of change management," he said. "Through NMCI, the DoN is living change management, not just reading about it."

Based on the decision, the Navy intends to move forward with NMCI installation. At present, Naval Air Facility Washington has completed cutover to the NMCI environment; and Naval Air Station Lemoore and Naval Air Systems Command Headquarters have begun the cutover process. The next six sites scheduled to cutover to NMCI are:

- Commander in Chief Atlantic Fleet Headquarters, Norfolk, Va.
- Space and Naval Warfare Command Information Technology Center, New Orleans
- Readiness Command South, New Orleans
- Space and Naval Warfare Systems Command Headquarters, San Diego
- Naval Surface Warfare Command, Port Hueneme, Calif.
- Naval Air Station, Fallon, Nev.

The next major milestone will occur following notification by the DoN to Stenbit that 20,000 seats have cut over to the NMCI environment and that they are all meeting service level agreements in accordance with the contract. At this point, a senior level review will be conducted by the Office of the Secretary of Defense, and upon successful review of the performance results, the DoN will be authorized to purchase another 150,000 NMCI seats.

For more information on NMCI, go to <http://www.peo-it.navy.mil>.

StayNAVY Web site unveils new look

By Journalist 3rd Class Laura Goulding, Center for Career Development Public Affairs

The "StayNAVY" Web site boasts some fresh changes, and anyone who surfs into www.staynavy.navy.mil after June 3 will notice the makeover.

The most obvious change to the Web site is the overall aesthetic appearance, featuring new colors, a new layout, new icons and logos.

Approximately 5,500 naval officers, enlisted service members, and Navy families view the Web site each day, and now each community has a personalized section of the Web site. These sections contain tools and information pertinent to each group, which will make site navigation easier than before. For example, the "Family" page contains information about family support services, relocation, housing and employment. The "Officer" page includes data on leadership and promotion, while the "Enlisted" page offers advancement advice and guidelines for commissioning programs. Site visitors can also use the new site map or search engine to find the page they need.

In addition to informational pages, the Web site offers updated career management tools from the previous site and introduces a few new tools as well. Sailors can still access the popular pay and compensation calculator, view and update their professional records online, and research new duty assignments just as they did before. The upgrade to the site provides updated and improved versions of those tools. The "Sailor Advocacy Squawkbox" is also found on the

Continued on page 9...

In the Spotlight...

**Lt.
Philip
Diana**



Lt. Philip A. Diana is the Customer Services Officer at the Logistics Support Center. Diana was born in Canton, Ohio, and raised on Florida's Gulf Coast. He began his naval career enlisting in October 1986 as a non-designated airman recruit and served on active duty as an aviation electronics technician and Naval aircrewman until December 1997.

While attending off-duty education during his enlisted service, he received a bachelor's degree in Social Science from Chapman University, Orange, Calif., and was commissioned through Officer Candidate School in April 1996.

After completing the Basic Qualification Course, he was assigned to USS *Denver* (LPD 9) and served as disbursing, sales, postal and food service officer.

Diana and his wife, Margaret, have one son and reside in Point Loma.



SMARTWebMove

To avoid peak season crowds, FISC recommends Sailors arrange their household goods move online

The summer season for moving household goods is already reaching its peak and the FISC San Diego Personal Property Offices (PPOs) at Naval Station San Diego and Naval Weapons Station Seal Beach are quickly filling up available counseling appointment and moving dates.

A good way for Sailors to get the move dates they want while avoiding the crowds at the PPOs is to use the Navy's Internet-based move application and entitlement counseling program, *SMARTWebMove* at www.smartwebmove.navsup.navy.mil.

SMARTWebMove is available 24 hours a day, 7 days a week from home, work, on board ship or anywhere Sailors have Internet access. The program provides active-duty Navy service members with customized entitlement counseling based on individual Permanent Change of Station (PCS) orders and government regulations, preparation of move arrangements for up to three shipments with a single application, and direct delivery of the move application to the PPO with no travel or office visit required.

San Diego-based Sailors can arrange their move online using a computer with a minimum of a 486 processor running Netscape Navigator or Internet Explorer 5.5 or higher. *SMARTWebMove* will work on other configurations but the above is best.

Sailors may also use the *SMARTWebMove* computer lab located in building 3376, Naval Station San Diego (32nd Street), next to the Family Housing Office. The computer lab is open Monday through Friday from 8 a.m. to 4 p.m. Check with the PPO receptionist at 619-556-9711 or 9712 (DSN 526) for availability.

More than 800 San Diego area Sailors and their families have taken advantage of this system and found it to be user friendly and efficient. Here are just a few of the comments received from *SMARTWebMove* users:

"*SMARTWebMove* is an excellent tool and has made the moving process easier. I hope the rest of the move goes as well."

"Quick, easy, no hassle!"

"Forty minutes on a computer is much better than two hours in a class."

"Smart Move!"

"Being able to use *SMARTWebMove* decreased my wait time and was very efficient."

Navy service members and their families may use *SMARTWebMove* to arrange for routine household goods shipments within the Continental United States (CONUS) associated with PCS moves to shore, arduous sea and non-arduous sea duty stations; deployment orders; separation or retirement from active duty; or homeport changes to both arduous and non-arduous designated ships and afloat units.

Sailors serviced by PPOs at Marine Corps Air Station Miramar and Naval Base Ventura County may also use *SMARTWebMove* to arrange their move.

SMARTWebMove is a 'One-Touch' service sponsored by the Naval Supply Systems Command. Additional information on *SMARTWebMove* can be found on the home page of the FISC San Diego Web site at www.sd.fisc.navy.mil.

NAVY College Program offers three new college resources

By Journalist 3rd Class Catrina Cardenaz, Chief of Naval Education and Training Force Public Affairs

The Navy College Program (NCP) has added three new partnerships with colleges and universities to offer more rating-related degrees via distance learning, making earning a degree easier for Sailors everywhere.

The three new Navy College Rating Partners are: Southern New Hampshire University, Excelsior University, and Central Texas College. Partner colleges offer courses in a variety of formats, such as CD-ROM, videotape, and traditional correspondence courses over the internet.

"We must have a commitment to education and learning that will give our Sailors the tools and opportunities to excel personally and professionally," said Vice Adm. Alfred G. Harms Jr., Chief of Naval Education and Training.

These new education partnerships provide associate and bachelor degree programs related to every Navy rating and make maximum use of military professional training and experience to fulfill degree requirements. The program also provides opportunities to take courses through distance learning so Sailors anywhere will be able to pursue a degree.

Sailors will have the option to pursue the degree of their choice. Some may want to pursue a rating-related program as the quickest route to a degree, while others may choose to pursue other degrees within the Liberal Arts or Sciences. The NCP supports both options.

"In the future, we hope to grow the Distance Learning Partnership to areas of expertise that are not related to specific ratings," said Cmdr. Brian Looney, director, Education Programs Division. "For example, the 9502 Navy Enlisted Classifications and the Master Training Specialist qualification both carry American Council on Education recommended credit. We are going to look for schools that can leverage those skills toward a degree that earns our Sailors teaching credentials."

Some examples of distance-learning rating-related degrees that will be offered through these partnerships are an Associate of Science (A.S.) and Bachelor of Science (B.S.) in professional Aeronautics for all aviation ratings. In addition, a B.S. in General Engineering Technology for 22 aviation and surface submarine ratings is available, as well as an Associate of Arts (A.A.) with specialization in photography for the Photographer's Mate rating.

The NCP focuses on helping Sailors obtain a college degree while in the Navy, when they are ready, and at

their own pace. Since it was launched in October 1999, the NCP web site has logged more than 1,500,000 hits," said Barry Nelson, director of the Navy College Center (NCC) at Saufley Field, Fla.

One of the most requested items supplied by the NCP is the Sailor/Marine Corps American Council on Education Registry Transcript (SMART). The SMART is a computer-generated transcript that documents the recommended college credits a Sailor earns for military training and work experience.

"Sailors can also submit official copies of their SMART to academic institutions of their choice. Every Sailor graduating from recruit training and evaluated military courses are given a summary of SMART," said Nelson. As of April, NCC representatives have responded to more than 1,000,000 requests for SMART."

To find out about education opportunities visit the nearest Navy College Office or the NCP web site at <http://www.navycollege.navy.mil>. You can also e-mail the NCC at ncc@cnet.navy.mil or call the toll free number, 1-877-253-7122, or (DSN) 922-1828.

For more news about Navy education and training, go to CNET NewsStand page at <http://www.news.navy.mil/local/cnet/>.

NAVSUP Enlisted Roadshow set for July 16

Sailors in the southwest region are invited to attend the Naval Supply Systems Command Enlisted Roadshow on July 16. The event will take place from 9-11 a.m., in the Commander, Naval Air Force, U.S. Pacific Fleet (CNAP) Auditorium, building 8, Naval Air Station North Island; and from 1-3 p.m., in the Fleet Training Center Auditorium, building 3291, Naval Station San Diego.

The annual Supply Enlisted Roadshow is an excellent opportunity

for Sailors to obtain critical career information. Topics to be addressed during the Roadshow include advancement, supply initiatives, retention, recruiting, career planning, special programs, and separation / retirement.

Supply officers are also encouraged to attend the Roadshow to receive valuable information which will assist them in providing daily career guidance to their Sailors.

continued from page 4...

not feel a sense of purpose and a sense of meaning in their lives. Sometimes leaders have to tell them what the institution stands for. We need to get together collectively as often as required to make sure that those of you who have been given the task and the responsibility to take this message to our institution, that we get it right.

"Thank you for what you are doing. You could not be serving at a more important time in the life of this institution."

Meet Joy Wilgus



Occupation: NMCI Activity Customer Technical Representative (ACTR).

Birthplace: Morrilton, Ark.

I graduated from: Kennett High School in Kennett, Mo., and Southeast Missouri State University.

What brought me into civil service: Career opportunity.

Hobbies: Gardening, shopping and reading.

Nobody knows I am: Hooked on computer games.

Pet peeve: Starting something and not finishing it.

If I could, I would change: World hunger.

Secret to success: Persistence

If I could do it over, I'd: Have travelled more when I was younger.

I'd give anything to have met: Princess Diana.

I've never been able to: Ice skate.

The last good book I've read:

"The Villa" by Nora Roberts.

Favorite quote, motto or phrase: "What goes around, comes around."

Favorite singer/group: Righteous Brothers.

I wish I could stop: Worrying about the small stuff.

The one thing I like best about myself: I'll stick with it and get it done.

Navy school offers officers, civilians MBA degrees

By Army Sgt. 1st Class Kathleen T. Rhem, American Forces Press Service

Military officers and Department of Defense (DoD) civilians can now earn a defense-focused masters of business administration degree through the Naval Postgraduate School in Monterey, Calif.

The program covers all the elements of a typical MBA program, but focuses some of the material on military-specific issues, according to Douglas Brook, dean of the institution's Graduate School of Business and Public Policy.

Brook said this is the only defense-focused MBA program in the country.

Military officers, typically in the O-3 to O-4 ranks, attend the school for 18 months on a resident basis. Brook explained that most of the officers are from the Navy, but officers from other services and civilians are welcome to apply.

The first 50 students in the program began their coursework in January, and another 100 begin studies this summer. Brook explained new classes will start twice each year.

In September, the school will enter into a partnership with the University of Maryland to offer the same degree on a nonresident basis in Washington, D.C. Classes will meet on Saturdays with Maryland professors and instructors teaching the common subjects and military-specific subjects being taught by visiting faculty from Monterey or through distance-learning methods.

"We're taking our basic MBA program here and offering it to a different population of students — people who would never be able to come to Monterey on a resident program but would like a defense-focused MBA," Brook said.

He said he expects 12-to 25 DoD civilians to enroll in the new program here this year.

The defense-focused MBA has three pieces, Brook said. A business core will reflect subjects covered in other MBA programs, but with a DoD focus. For instance, subjects might include economics for a defense manager, and an organizational design course would focus on defense organizations, Brook explained.

A mission-related segment of coursework would include broad courses aimed at defense management, including courses in DoD strategy and policy, DoD resource determination, e-business for defense and the budget and appropriations process.

The third piece of this degree is what Brooks called an individual concentration. "They'll concentrate course work on areas in which they might be assigned," he said. "This way they'll get what they need in terms of more direct professional qualifications."

He said individual concentration areas can include acquisition and contracting, logistics, financial management, human resource management or information management.

Individuals seeking more information on the defense-focused MBA programs through the Naval Postgraduate School should speak to their assignments manager or detailee or check the school's Web site at www.nps.navy.mil.

Navy E-Learning expands capabilities

From Chief of Naval Education and Training Public Affairs

If you haven't visited the Navy E-Learning Web site lately, you may be missing out on exciting new opportunities to further your education and enhance your professional development.

Navy E-Learning, the Navy's single official distance learning system, launches, tracks, and manages more than 1,400 E-Learning courses, at no cost to the user, for approximately 1.2 million active duty Sailors, Marines, Department of the Navy civilians, reservists, retirees, and family members enrolled in the Defense Enrollment Eligibility Reporting System.

Since its debut in May 2001, more than 100,000 registered users have signed on to the site, which is averaging 7,500 new users each month. It is now one of the largest E-Learning systems in the world.

In short, Navy E-Learning provides on demand access to Web-

delivered courses, libraries of schoolhouse courses, and links to education and training information. Navy E-Learning now offers more than 950 Information Technology (IT) courses, 477 soft skill courses - such as financial, management and communications, and 51 military courses via the Internet.

On Navy E-Learning, students may search education, training and professional development references and links. Users can search the Navy E-Learning catalog by identifying skills or occupations of interest. They can identify personal skills they want to improve, assess their level of proficiency, track improvements and identify courses aimed at developing their selected skills.

The Web site also records course usage and completions, and logs this information into a Sailor's electronic training jacket.

Navy E-Learning also serves as a conduit for easy access to other resources, such as the Navy College Program (NCP), which streamlines and

enhances a Sailor's opportunity to earn a college degree. The NCP and the Navy Advancement Center can be directly accessed through Navy E-Learning.

Navy E-Learning is also a helpful tool for Navy personnel managers and career counselors. Through E-Learning and learning management technology, Navy managers have instant access to information regarding who has taken what training and when, helping them to analyze individual and service-wide readiness.

The expanded capabilities of the Navy E-Learning Web site include access to Navy and Department of Defense training, education and video teletraining course catalogs, links to other education, training, and professional development information. And, more is on the way.

For more information, visit Navy E-Learning today at www.navylearning.com or www.navylearning.navy.mil, or call the program manager, Peg David, at (850) 452-4912, or DSN 922-4912.

Training Calendar for July 2002

To enroll in any of the following classes call (619) 532-2038 (DSN 522) or send an email to fiscsd_training@sd.fisc.navy.mil.

To find more information on training courses and programs, online learning, and your training record, log on to the FISC Employee Extranet at https://Extranet.sd.fisc.navy.mil/training_set.html.

The Seven Habits of Highly Effective People

July 8-10, 8 a.m. - 4 p.m.
FISC, Bldg. 1, 3rd Floor, Nautical Room

Virtual Logistics Information System

June 9, 8 a.m. - 4 p.m.
FISC, Bldg. 1, 3rd Floor, Synergy Center
Integration of Office Applications

June 17, 8 a.m. - 4 p.m.
FISC, Bldg. 1, 3rd Floor, Nautical Room
Building Winning Teams

June 18, 8 a.m. - 4 p.m.
FISC, Bldg. 1, 3rd Floor, Nautical Room
Time Management

June 25, 8 a.m. - 4 p.m.
FISC, Bldg. 1, 3rd Floor, Nautical Room
Instructor Training

June 30-August 1, 8 a.m. - 4 p.m.
FISC, Bldg. 1, 3rd Floor, Eagle Room

continued from page 5...

front page, which allows Sailors to communicate with their detailers.

Some of the new additions to the StayNAVY page include a link to the newly christened "Customer Service Center," a "Sponsor Request" tool, and a "News Flash" link. Sailors can use the Customer Service Center link to e-mail their questions. The Sponsor Request tool helps Sailors contact their gaining commands to set up a sponsor. The News Flash link on the StayNAVY Web site connects Sailors to the latest breaking stories on current Navy issues.

To view the updated StayNAVY Web site, visit www.staynavy.navy.mil.

Everyone's a winner on Sports Day

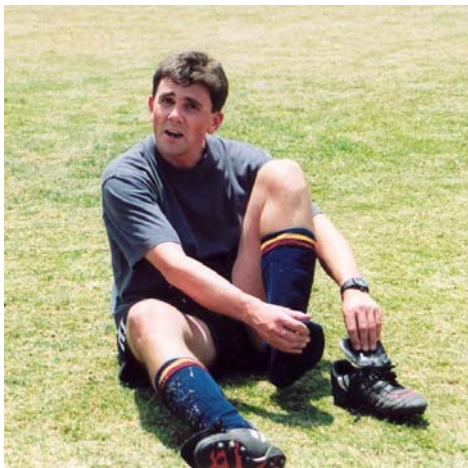
Teamwork and having fun were the goals of Sports Day, held May 17.

Sports Day is just one of the many partnership activities between FISC and Roosevelt Middle School. A group of civilian and military volunteers from FISC, SIMA and the LSC celebrated the event by partaking in some friendly competition with the RMS students at Morley Field.

Events that day included volleyball, softball, tag football and soccer. There were plenty of refreshments on hand to keep all the athletes going!

Right: Royal Navy Lt. Cmdr. Aidan Talbott, Code 100N, gets ready to participate in a soccer match.

Right: Lt. Darrel Olsowski, Code 100V, displays his soccer skills.



SKC Phillip Swartzlander, Code 112, shows his softball talent.



Denisse Guerrero, Code 123, serves refreshments.



SKCM Ben Hebron celebrates a victory.

Below: Athletes take a break from the action for a team photo.



FISC Supply and Food Expo



Capt. Ray Berube is accompanied by Code 240's Louis De La Fuente, Mary Laborin, and Lt. Fred Dini at the Direct Vendor Delivery booth.

Supply Expo and Food Show held May 16

FISC San Diego hosted its annual Supply Expo and Food Show on May 16 at Naval Station San Diego for local military and defense/federal civilian personnel.

The event featured exciting and informative exhibits including the latest information technology, logistic equipment, food service, office supplies, repair parts, service providers, and logistics technology available from Navy and Defense Logistics Agency activities, direct vendor delivery contractors, and much more.

Expo participants had an opportunity to see food service demonstrations, sharpen their on-the-job skills and get valuable handouts.



A vendor provides an explanation of his company's products to HD2 Cheryl Etheridge, SIMA and EN1(Sel) William Etheridge, SIMA.



SK2 Jose Medina-Garcia, SIMA, samples some of the fresh produce at the Expo.

A table full of colorful fruit captures the interest of ET3 Cynthia Duke, SIMA.



F/A-18 simulator for beginners

By Susan Civitillo
FISC SD Public Affairs

I have always been in awe of the Navy's F/A-18 aircraft, the "Hornet."

Prior to coming aboard at FISC San Diego, my job at the Naval Inventory Control Point in Philadelphia was to provide logistics support for the F/A-18s. While given the chance to learn about the F/A-18's airframes and avionics systems during my years at NAVICP, it has only been during the last seven months that I learned a new appreciation for the Hornets in the air.

Since moving next to Marine Corps Air Station Miramar in November, I get a virtual air show right outside my front door. The sounds can get loud, but they are the sounds of freedom.

With my background established, when the chance to try out the F/A-18 simulator came my way, I took it!

The simulator is used in the training of future F/A-18 pilots at the end of 130 hours spent in the classroom. A student must spend about 10 hours in the simulator before taking to the air and a total of approximately 70 hours before officially being called a "Hornet pilot." The first phase of simulator testing is called "Transition Training" where a pilot first makes the transition from the classroom into the simulator. Training in this phase includes familiarization hops, formation flying and all-weather intercept training, just to name a few. Civilian instructors, generally retired officers, are responsible for conducting the testing.

Arriving for my tour, it suddenly hit me...I was nervous. As someone who was always terrible at video games, I realized this could be a very embarrassing experience. Jessica, who ran the simulator computers, assured me I had nothing to worry about. She's seen many a fighter pilot crash in the sim. I suppose that made me feel better. My tour guide gave me a last bit of advice before heading in, "if you get sick, just close your eyes."

I was ready.

The two simulators at MCAS Miramar are so big, they require their own building. They sit side by side in a huge room...similar to a dark movie theater. I climbed up the ladder, sat down in the cockpit and listened carefully to the explanations I was being given about the displays and switches surrounding me.

How does anyone memorize all this? Jessica was standing by. I put my headphones on and closed the cockpit. A bird's eye view of MCAS Miramar suddenly appeared before me, or, a more appropriate description would be a fighter pilot's view...I was flying!

My tour guide, a Marine Corps major with 3,500 flying hours in an F/A-18, took the back seat and instructed me on what to do. "Turn right...pull back on the stick...now go left." He also pointed out familiar places, "there's the 15...the Coronado Bridge." I even got to fire a few missiles. So far, so good, but I was ready for something more challenging.

continued on back page...

Enterprise News Briefs

Navy Supply Corps flag officer moves

Rear Adm. Steven W. Maas, Commander, Navy Exchange Service Command, will relieve retiring Rear Adm. Paul O. Soderberg as Director, Logistics/Fleet Supply Officer, U.S. Atlantic Fleet.

Rear Adm. William J. Maguire, Vice Commander, Naval Supply Systems Command, will relieve Maas as Commander, Navy Exchange Service Command.

Rear Adm. Raymond Archer will be retiring as Deputy Director, Defense Logistics Agency.

Rear Adm. Thomas Hill, the senior reserve Supply Corps officer, will also be retiring from his position as Assistant Commander for Mobilization, Theater Logistics and Strategic Mobility, NAVSUP.

All moves are expected to take place in the second half of 2002.

2001 Admiral Stan Arthur awards for logistics excellence

Lt. Cmdr. Peter G.

Stamatopoulos, executive assistant to the Vice Commander, NAVSUP is the 2001 military logistician of the year.

The 2001 acquisition logistics team of the year is the **SMART Transportation Solution Team** from the Naval Transportation Support Center and **Naval Inventory Control Point (NAVICP)**.

The joint logistics team of the year is the **Auxiliary Power Unit Total Logistics Support Team**, composed of members from Naval Air Systems Command, Naval Air Depot Cherry Point, and NAVICP Philadelphia.

ISO 9001:2000

FISC San Diego's NADEP site achieves certification

**By Lt. Jim Dorff,
FISC SD NADEP NI Project Officer**

FISC San Diego's Naval Air Depot (NADEP) North Island site has achieved ISO 9001:2000 certification in Supply Chain Management. Being ISO certified establishes the NADEP NI site as a supply chain management organization on par with private industry.

ISO 9001 is a Quality Management System which applies to all types and sizes of corporations or companies. Corporations worldwide seek to attain ISO 9001 certification in order to document processes, establish procedures, and adopt a management system that focuses on quality and process improvement. The importance of being certified is critical in many industries where quality is the number one factor leading to the success of a corporation.

FISC San Diego's NADEP NI site decided to implement the ISO 9001 system for supply chain management services in order to benchmark their

processes with private industry and provide increased customer support.

"Becoming ISO 9001 certified has been invaluable to FISC and NADEP because it allowed us to revisit the way we do business and improve processes," said Lt. Cmdr. Dave Howell, NADEP site financial manager.

To become ISO 9001 certified the NADEP NI site had to comply with an internationally accepted standard. The certification process allowed the FISC site to tailor its business processes to what makes the most business sense for the organization.

Another benefit of the ISO process is the focus on continuous improvement of business practices and procedures. Twenty people at the NADEP site have been trained as ISO 9001 internal auditors and all FISC's NADEP NI site employees have been trained in ISO 9001.

The auditor's job is to make scheduled visits to different areas of the organization and ensure they are complying with our own system of

procedures. If a discrepancy is found, it can be written up as a corrective action. Corrective actions are not punitive but a necessary tool for management to decide what course of action must be taken to fix the discrepancy.

"If a discrepancy exists, any person at any level within the organization may write a corrective action, which will be addressed with management," explained NADEP NI site director, Cmdr. Randy Grau. "This allows for communication to occur up and down the chain of command. The end result is a more efficiently run organization."

An outside auditing body will continue to audit the FISC San Diego NADEP NI site Quality Management System every six months to ensure compliance.

The NADEP NI site was originally certified under ISO 9002:1994 in October 2001 under the leadership of Cmdr. Steve Haveranek, former NADEP NI site director. ISO 9001:2000 is the most current standard.



Eighteen mid-level interns from Defense Logistics Agency ICPs visited San Diego May 14-16 to get an appreciation for Fleet requirements. The group visited Camp Pendleton; Commander, Naval Air Force, U.S. Pacific Fleet; Commander, Naval Surface Force, U.S. Pacific Fleet; USS Constellation (CV 64); USNS Mercy (T-AH 19); USS Howard (DDG 83); USS Belleau Wood (LHA 3); USS Mount Vernon (LSD 39); and USS John Young (DD 973). They were also briefed by Capt. Ray Berube and had the opportunity to visit the Logistics Support Center, Navy Integrated Call Center, and attend the FISC San Diego Supply and Food Expo.



Photo by Joe Feliciano

NADEP CO recognizes FISC's MRP II efforts

At a Naval Air Depot North Island awards ceremony held June 4, FISC San Diego personnel were commended by NADEP NI commanding officer, Capt. Pete Laszcz, for their efforts in bringing Manufacturing Resource Planning (MRP) II to fruition. Representing FISCSD are bottom row, left to right: Roy Johnson, Chuck West, Elaine Davis, Mike Nash, Ernie Marucut, Evita Adams, Don Tapia, Carlo Morehead, Ernest McKay. Top row, left to right: Gerry Giacalone, Nancy Wilson, Dan Russell, Oscar Smith, Elmo Sabine, Juan Babauta, Tony Suarez, Harry Ornelas, Dave Masga and Keith Latullipe. FISCSD awardees not pictured are Gail Cook, Margit Austin, Dorothy Daugherty, Terista Estanol and Steve Burda.

MRP II is the culmination of a five-and-a-half-year team effort to create a software tool which will enable the Depot to enhance productivity, improve responsiveness, and reduce operating costs.

Electronic messaging devices and the Hatch Act

On May 30, the Office of Special Counsel issued a Federal Hatch Act Advisory on the use of electronic messaging devices to send or deliver partisan political messages while on duty, at the federal work site, or in a government-owned vehicle. Examples of such devices are computers, cell phones, handheld wireless devices (e.g., Palm Pilot or Blackberry) and text-messaging pagers, whether government or personally owned.

The Advisory provides a discussion of the factors to consider in making this determination and examples of permitted and prohibited

use. This advisory will soon be posted on the OSC Web site <http://www.osc.gov>, go to "Federal Hatch Act" and then to "Advisories for Federal Employees."

There is also a link to the OSC Web site on the AGC(E) Web site. Go to "Links" and then "Other Government Ethics Offices."

The OSC Web site has lots of useful information on the application of the Hatch Act, including a Frequently Asked Questions section and PowerPoint presentations on the Hatch Act. Check it out!

Toastmasters anyone?

By Darlene Shaw, Code 040

The Off Broadway Toastmasters Club is looking for new members.

This Club has a distinguished 15 year history of operation. Recently it was close to demise but has rebounded thanks to the great efforts of Suzy Felix and Liz Taylor in our Systems Integration Department.

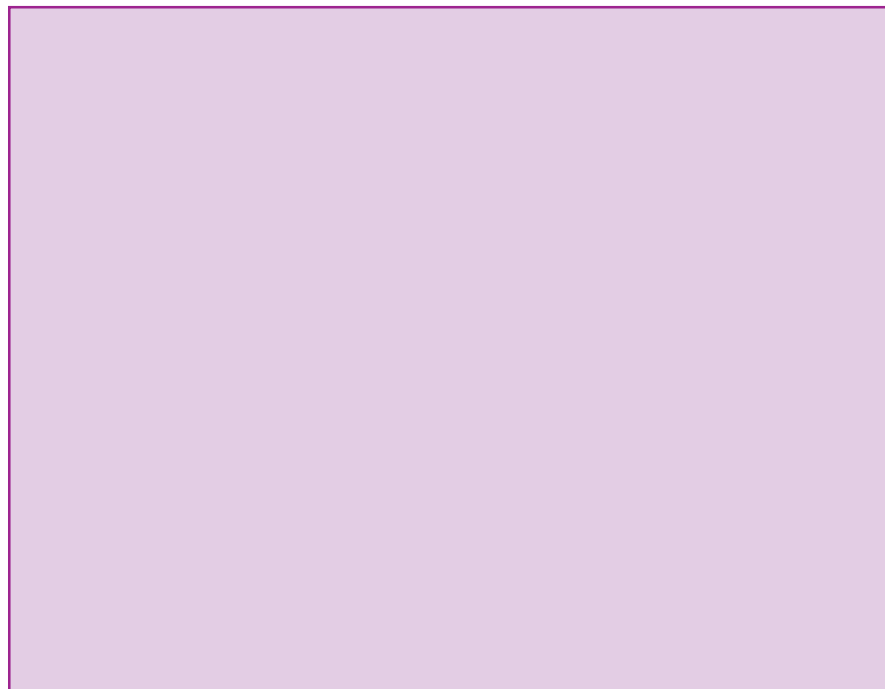
For those who are unfamiliar with Toastmasters International, the organization is a non-profit group with an elected Board of Directors. The club originated right here in California - Santa Ana. Three million members around the globe have participated in Toastmasters. Some famous Toastmasters include Tim Allen, James Brady, Philip Crosby, Debbie Fields Rose, K.C. Jones, and Billie Jean King.

As stated on their web site www.toastmasters.org, the mission of a Toastmasters Club is to provide a mutually supportive and positive learning environment in which every member has the opportunity to develop communication and leadership skills, which in turn foster self-confidence and personal growth.

One thousand diverse groups around the world use Toastmasters as a tool for their employees and members to gain valuable public speaking skills.

But aside from all the "official" benefits, Toastmasters is really fun! Everyone participates by performing different roles such as timer, grammarian, and the Wizard of "Ahs." It's a great chance to get to know your fellow workers a little better in a relaxed environment. There's also employees from other government organizations as well -

continued on back page...



Marriages

Congratulations to **Kelly (Catherine) McCollum**, Code 250, who married Sean Winkler on May 25 and to **Pamela Thom**, Code 260, who married Phil Royale on May 26, 2002.

Navy and Marine Corps Commendation Medal

Lt. Joel P. Pitel for serving as customer service officer, FISC SD-SIMA site from December 2000 to May 2002.

AKC (SW/AW) Wenceslao D. Bassig for serving as material source solution team and purchasing team officer, FISC SD-SIMA site from July 1999 to July 2002.

BU1 (SCW) Jeff L. Koch for serving as Hazardous Division leading petty officer, FISC SD Detachment Pt. Mugu from July 1999 to July 2002.

SK1 Errol A. Jorge for professional achievement as Casualty Report/Expediting Division assistant leading petty officer, FISC SD-SIMA site from July 2000 to June 2002.

SK3 Clinton L. Goodwin for professional achievement as materials

handler, FISC SD from October 2001 to May 2002.

Letters of Appreciation

Lee Johnson for support provided with expediting the recent procurement of a portable boiler.

Frances Cardozo for support provided to the Logistics Support Center in assisting them in procuring supplies for the USS *Camden* (AOE 2).

SK1 Rollin M. Peoples, SK1 Herminigildo B. Fairbanks and SK2 Eugene C. Cabarrabias for serving as key persons for the Navy-Marine Corps Relief Fund Drive 2002.

Kristine Boyles for support provided in crafting a hazardous material contract that will aide CNRSW in implementing CHRIMP at all activities.

Lt. Cmdr. Aidan Talbott and Bill Cording for support provided to the U.S. Coast Guard at their Financial Management Workshop.

Denisse Guerrero, Terry Koch, Janet Wood, SK2 John Osorio, SKC (SCW) Melinda Garcia and Karla Huitzel for support of FISC SD's Partnership in Education "Sports Day."

SKC Phillip T. Swartzlander, MSC George H. Korth, SK1 Rollin M. Peoples, SK1 Rex T. Soria, SK1 Maribel O. Caro, SK1 Errol Jorge, SK2 Joanne S. Curry, OS2 Arthur T. Rin, EO2 Lamont D. Davis, SK2 Mario B. Medina, SK2 Eugene C. Cabarrubias, SK2 Ryan J. Bessemer, SK2 Ramiro Vasquez, SK2 Carrie-Ann Simoneaux, SH2 Felix V. Vicente, SK2 Mathouchanh Srioudom, SK2 Somchith Phommavongsa, SK3 Clinton L. Goodwin, CE3 Herrold A. Flauta, HT3 Kawaun D. Thomas, EOCA Thomas C. Miyasaki, SK2 David Momberg, SK2 Jesse Armstrong, SK2 Melvin Calimag, SK2 Jason Thomas, SK2 Alexander Norin, SK2 Patricio Cabrera, SK2 Jose Medina-Garcia, SK3 Amanda Esparza, SK3 Mia Simmons, SK3 Gerardo Bensang, and SKCM Benjamin Hebron for their hard work and participation in the Supply Expo and Food Show.

Letters of Commendation

SK2 Jesse E. Armstrong for outstanding performance of duties as hazardous material and delivery storekeeper from October 1999 to June 2002.

SK1(SW) Rodney J. Ridenour for outstanding performance while serving as activity chairperson, Navy-Marine Corps Relief Fund Drive 2002.

Good Conduct Award

SK2 (SW) Patricio M. Cabrera, SK2 (SW/AW) Felicia D. Nelson, SK2 Vonetta D. Beale and SK2 (SW) Teodora Tapia in recognition of faithful, zealous and obedient Naval

Reenlistments

SKCS(SW) Maria N. Aquino
SKC(SCW) Melinda K. Garcia

Answer to "Guess Who?" from page 3: Richard L. Whitmore, Consolidated Mail Facility Division. Photo taken January, 1947.

The Back Page

Continued from page 12...

"Let's go to the Grand Canyon," I suggested confidently. Since Jessica gets to hear everything we say from the control room, the Grand Canyon appeared in front of me. Maneuvering around the Grand Canyon required a little more finesse, which I was lacking entirely. I took a hard right turn and lost altitude quickly.

"Pull back on the stick, all the way back!" the major exclaimed. Too late...my simulated aircraft crashed into the canyon wall. A real F/A-18 costs about \$40 million. It's a good thing they have simulators.

Unaffected by my recent "mishap," I asked if I could next try landing on an aircraft carrier. My guide politely informed me that he would take over the flying from here. I get the message and watch to see how it's really done.

A carrier appears in the horizon and I observe as the real fighter pilot expertly places the aircraft in position to land. The carrier deck gets closer and I notice he maneuvers the aircraft using a light touch. So that's the secret. He catches the wire, landing the aircraft safely. He makes it look easy, even though it isn't.

On my way out, Jessica kindly said I did well. I thanked her, suspecting that she probably said that to all the tours that came through.

Taking my son for a walk on Memorial Day, I looked up at the sky to see the F/A-18s from Marine Fighter/Attack Squadron 314, known as the "Black Knights," returning home to Miramar from their 6½ month tour aboard the USS John C. Stennis (CVN 74). Having just had a very small taste of what it was like from inside the cockpit, I watched the Hornets go by with an even greater respect for the pilots who fly them.

One Touch Support is finally here!

By Darlene Shaw, Code 040

In past Web Corners, One Touch Support has been mentioned as a Web system under development. Well, it's finally here!

OTS is the new Naval Supply Systems Command Web site, which hosts business transaction and content information for the NAVSUP claimancy. It is the replacement for both the Global One Touch Support System, which was a NAVSISA application, and the Regional One Touch Support System developed by FISC Pearl.

The NAVSUP home page contains content that



applies to the whole claimancy. The site can be navigated by content or by organization. Each NAVSUP activity will have its own pages which can be viewed by choosing a particular activity from the left navigation menu. These regional pages will contain information specific to a particular region.

The user can also search for information by particular subjects. By using the Site Index box in the top left corner, a user can select a topic and search the site. The results will be returned in a list format under activity headings.

In addition to the content on this site, a user has access to a wealth of transactions such as technical screening, stock check,

requisition input, requisition status, file/text upload, batch queries, and order list. All of these functions are possible because of the many databases that are interfaced with this system.

Currently there are also links to online catalog buying for DoD eMail, ICPMART, and Chesterton Pumps. In the future, these links will become seamless logins for approved users.

The site has different access levels available for users. A user can enter as a "guest" which means they can only browse the content areas without registering. A user can register at a very basic level that will

give them personalization capabilities - "My OTS." A user can request

query access, which will give them personalization and query ability for the various databases. For this type of access, the user must be a DoD employee.

The last category of access is for Milstrip ordering. This access level will give all the capabilities mentioned above and, in addition, Milstrip ordering will be permitted. This access has to be approved by the user's supervisor or Supply Officer and usually takes one to two days for approval processing.

PKI is not required at this time for any of these access levels.

The site url is www.onetouch.navy.mil. Get on the Web and give it a look - it is neat, clean, and useful!

continued from page 14...

no chance like the present to build on your network.

The Off Broadway Toastmasters Club meets bi-weekly on Wednesdays from 11:30 a.m. - 12:30 p.m. during the lunch period. Please get approval from your supervisors to participate.

There is a membership fee to join, however guests are welcome to attend and preview the club activities before making a decision to join.

For information on the next meeting date and location, contact Suzy Felix at 532-3415. Please come and visit - you'll really enjoy it!